

Borrowing

The VGLS loans policy:

- permits you to borrow unlimited items;
- allows a 28 day borrowing period on the majority of loans;
- sends reminder notices when your loans are due for return;
- permits renewing of loans via the VGLSweb;
- allows the return of items to VGLS during business hours or via Australia Post or DX mail;
- enables you to place a hold on items via VGLSweb, or by calling 1800 SHARED (1800 742 733); and
- allows you to request items not held within our collections, by using the request form on VGLSweb.

About the VGLS

Access to authoritative information is essential for quality research and policy development across government. The Victorian Government Library Service (VGLS) ensures that all VPS staff have easy access to the information resources needed to do the work of government – through the collections of licensed electronic resources; the WoVG library collection; a team of information professionals; and access to a global network of libraries and suppliers.

VGLS is an important partner in the development of best practice in the Victorian public sector.

Victorian Government Library
Service Terms and conditions are
available at VGLSweb

Contact VGLS

-  library.intranet.vic.gov.au
-  vgls@dtf.vic.gov.au
-  1800 SHARED (1800 742 733)

Visit:

The Victorian Government Library
Level 25/121 Exhibition Street
Melbourne VIC 3000
DX 210223

**Opening Hours: 9am to 5pm
(Mon–Fri)**

Return loans to:

Knowledge Resource Centre
607 Sneydes Road
Werribee VIC 3030
DX 210726

Feedback

We are always looking for ways to improve the VGLS. Please tell us about your experiences and concerns via the feedback form on VGLSweb or call 1800 SHARED (1800 742 733)

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victorian government library service [VGLS]

quality information
better decisions

Welcome to the Victorian Government Library Service [VGLS]

Our service connects you with information. We deliver targeted and rapid responses drawn from our collection of licensed electronic documents and printed publications via a global network of libraries and suppliers.

Assistance

Our team of **research librarians** will work with you to:

- develop successful search strategies;
- find the best information;
- save and manage your research results;
- keep your information up to date;
- cite your sources correctly; and
- improve your research skills.

Book a Librarian

 **1800 SHARED (1800 742 733)**
Or via **Ask a Librarian**

Ask a librarian

Ask librarians questions online. You'll get fast replies, research guidance and links to recommended information at VGLSweb.

 library.intranet.vic.gov.au

Library space

VGLS librarians are located on Level 25, 121 Exhibition Street, Melbourne. You are welcome to work in the library, consult with research librarians and use the collections and facilities.

Opening Hours: 9am–5pm (Mon–Fri)

Services

Subscriptions

VGLS negotiates on behalf of its clients to provide quality, cost-effective electronic resources across government through the power of centralised purchasing.

Publications registration

VGLS can assign your published documents an ISBN or ISSN and ensure compliance with legal deposit requirements.

Training

Learn how to develop search strategies to uncover current, reliable information. Your librarian will demonstrate the latest tools and techniques. Training can be personalised, one-on-one or group sessions with a librarian.

Alerts

Keep on top of areas of interest with our customized alerts. Our system automatically searches the latest content to give you the heads up on what's new. Alerts can be self-service or ask us for assistance.

For more information on these services please contact us.

 **1800 SHARED (1800 742 733)**

 library.intranet.vic.gov.au

Accessing information

VGLSweb

This is your gateway to information resources.

It allows you to search our large range of print, online and digital resources including: books, reports and DVDs as well as a suite of specialized databases giving online access to journal articles, newspapers, standards, conferences and legal resources.

 library.intranet.vic.gov.au

